



****UPDATE**** March 23, 2020

To the families we serve, our community, and staff, we are profoundly humbled and heartbroken over the ways in which COVID-19 pandemic has changed our world. We are encouraged by the ways our communities are finding to spread hope and a sense of camaraderie (even though remotely) needed to survive these new and unusual circumstances.

The Stay Home, Stay Safe order means embracing new ways of doing daily tasks. In-person meetings now being done digitally or by phone. As a community, we may not be able to be physically together to grieve our losses. Here are a few things you can do, remotely to help those who've just lost a loved one and are currently unable to publicly have services:

- Send an online condolence message, this can be done on the tribute wall of the obituary at www.casefuneralhome.com
- If you have the family's phone number, call them or video chat with them. Hearing your voice is the next best thing to being there in person.
- In lieu of sending flowers to the funeral home, send them directly to the family. Local flower shops are still open and delivering flowers.
- While food delivery services are operating, consider having a meal delivered to the family's home.
- Check in with them every few days, grief is often like a rollercoaster of emotions, some days are worse than others. It helps to reach out to the family, and let them talk about their loved one.
- Share your favorite memory of the deceased with the family. Make time to do something in tribute of the deceased (i.e. make their favorite meal, hike their favorite trail, post a photo of the deceased, etc.) Share this with the family via social media, phone, email, etc.
- When we are all allowed to gather again, make a point to go to the memorial service.

We are continually reviewing the guidelines issued by the CDC, local government and emergency services, Selected Independent Funeral Homes, Michigan Funeral Directors Association and National Funeral Directors Association. We will continue to post pertinent information.

*With all the best wishes,
The Case Family and Staff
W. L. Case and Company*

For questions, please call 989-793-9700